



Warranty

LIFETIME LIMITED WARRANTY

For the lifetime of your power chair from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

Structural frame components, including:

- Main frame
- Fixed-position seat post

TWO-YEAR LIMITED WARRANTY

For two (2) years from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

Electronic components, including: **Main frame assemblies, including:**

- Charger assembly
- Controller
- Joystick
- Metal seat framing

Other components, including:

- Electrical harnesses

18-MONTH LIMITED WARRANTY

For eighteen (18) months from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Motor/gearbox assembly
- Power seat actuator

ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Accessories
- Anti-tip forks
- Front riggings
- Caster forks
- Brakes (electronic function ONLY)
- Front rigging mounting brackets
- Caster beam

SIX-MONTH LIMITED WARRANTY

For six (6) months from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Bearings and bushings

The batteries are covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by Quantum.

RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Quantum effective from the date of purchase.

WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS plastic shrouds
- Brake pads
- Motor brushes
- Tires and tubes
- Upholstery and seating
- Fuses/bulbs
- Circumstances beyond the control of Quantum
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Quantum
- Repairs and/or modifications made to any part without specific consent from Quantum

Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by a Quantum Rehab Provider. Do not return faulty parts to Quantum without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Quantum product can result in personal injury or product damage and will void Quantum's product warranty.

There is no other express warranty.

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all other implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Our goods come with guarantees that cannot be excluded under the Australian Consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any foreseeable loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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